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Please find below and/or attached an Office communication concerning this application or proceeding.

If NO period for reply is specified above, the maximum statutory period will apply and will expire 6 MONTHS from the mailing date of this communication.

Office Action Summary	Application No.	Applicant(s)
	10/616,515	SINCLAIR ET AL.
	Examiner Glenford Madamba	Art Unit 2151

-- The MAILING DATE of this communication appears on the cover sheet with the correspondence address --

Period for Reply

A SHORTENED STATUTORY PERIOD FOR REPLY IS SET TO EXPIRE 3 MONTH(S) OR THIRTY (30) DAYS, WHICHEVER IS LONGER, FROM THE MAILING DATE OF THIS COMMUNICATION.

- Extensions of time may be available under the provisions of 37 CFR 1.136(a). In no event, however, may a reply be timely filed after SIX (6) MONTHS from the mailing date of this communication.
- If NO period for reply is specified above, the maximum statutory period will apply and will expire SIX (6) MONTHS from the mailing date of this communication.
- Failure to reply within the set or extended period for reply will, by statute, cause the application to become ABANDONED (35 U.S.C. § 133). Any reply received by the Office later than three months after the mailing date of this communication, even if timely filed, may reduce any earned patent term adjustment. See 37 CFR 1.704(b).

Status

1) Responsive to communication(s) filed on 09 July 2003.
 2a) This action is FINAL. 2b) This action is non-final.
 3) Since this application is in condition for allowance except for formal matters, prosecution as to the merits is closed in accordance with the practice under *Ex parte Quayle*, 1935 C.D. 11, 453 O.G. 213.

Disposition of Claims

4) Claim(s) 1-32 is/are pending in the application.
 4a) Of the above claim(s) _____ is/are withdrawn from consideration.
 5) Claim(s) _____ is/are allowed.
 6) Claim(s) 1-32 is/are rejected.
 7) Claim(s) _____ is/are objected to.
 8) Claim(s) _____ are subject to restriction and/or election requirement.

Application Papers

9) The specification is objected to by the Examiner.
 10) The drawing(s) filed on 09 July 2003 is/are: a) accepted or b) objected to by the Examiner.
 Applicant may not request that any objection to the drawing(s) be held in abeyance. See 37 CFR 1.85(a).
 Replacement drawing sheet(s) including the correction is required if the drawing(s) is objected to. See 37 CFR 1.121(d).
 11) The oath or declaration is objected to by the Examiner. Note the attached Office Action or form PTO-152.

Priority under 35 U.S.C. § 119

12) Acknowledgment is made of a claim for foreign priority under 35 U.S.C. § 119(a)-(d) or (f).
 a) All b) Some * c) None of:
 1. Certified copies of the priority documents have been received.
 2. Certified copies of the priority documents have been received in Application No. _____.
 3. Copies of the certified copies of the priority documents have been received in this National Stage application from the International Bureau (PCT Rule 17.2(a)).

* See the attached detailed Office action for a list of the certified copies not received.

Attachment(s)

1) Notice of References Cited (PTO-892)
 2) Notice of Draftsperson's Patent Drawing Review (PTO-948)
 3) Information Disclosure Statement(s) (PTO/SB/08)
 Paper No(s)/Mail Date 7/09/2003

4) Interview Summary (PTO-413)
 Paper No(s)/Mail Date. _____.
 5) Notice of Informal Patent Application
 6) Other: _____.

DETAILED ACTION

Claim Rejections - 35 USC § 102

1. The following is a quotation of the appropriate paragraphs of 35 U.S.C. 102 that form the basis for the rejections under this section made in this Office action:

A person shall be entitled to a patent unless –

(e) the invention was described in (1) an application for patent, published under section 122(b), by another filed in the United States before the invention by the applicant for patent or (2) a patent granted on an application for patent by another filed in the United States before the invention by the applicant for patent, except that an international application filed under the treaty defined in section 351(a) shall have the effects for purposes of this subsection of an application filed in the United States only if the international application designated the United States and was published under Article 21(2) of such treaty in the English language.

2. Claims 1-3 and 14-16 are rejected under 35 U.S.C. 102(e) as being anticipated by Mastrianni et al., U.S. Patent US 6,615,276 B1.

As per Claims 1 and 14, Mastrianni discloses a connection manager (Connection Manager 208) [Fig. 2 & 3] comprising:

a dialer (Dialer) [Fig. 7 & 8] configured to interact with a modem to provide a connection to a service provider;

a graphical user interface configured to manipulate parameters associated with the connection, the graphical user interface including a form component (GUI) [Fig. 3] [col 3, L50-52]; and

an advice window responsive to user actions associated with the form component [Figs. 3-18].

As per Claims 2 and 15, Mastrianni discloses the connection manager of claim 1, wherein the form component includes a text entry component [Figs. 5-9, 16].

As per Claims 3 and 16, Mastrianni discloses the connection manager of claim 2, wherein at least one of the user actions is entry of text into the text entry component (e.g. Login info / password [col 3, L56 – col 4, L20] [Figs. 5-9, 16].

Claim Rejections - 35 USC § 103

1. The following is a quotation of 35 U.S.C. 103(a) which forms the basis for all obviousness rejections set forth in this Office action:

(a) A patent may not be obtained though the invention is not identically disclosed or described as set forth in section 102 of this title, if the differences between the subject matter sought to be patented and the prior art are such that the subject matter as a whole would have been obvious at the time the invention was made to a person having ordinary skill in the art to which said subject matter pertains. Patentability shall not be negatived by the manner in which the invention was made.

2. Claims 4, 5, 6, and 17-19 are rejected under 35 U.S.C. 103(a) as being unpatentable over Mastrianni in view of Evans et al (hereinafter Evans), U.S. Patent 6,799,286.

As per Claims 4 and 17, Mastrianni in view of Evans discloses the connection manager of claim 3, wherein the advice window is displayed if a caps lock feature is active.

Mastrianni discloses as his invention a software facility for administering and executing connectivity and information management tasks for a portable device, includes a module for selectively adding, deleting, and editing a location object, and a module for selectively initiating a request for a connection, disconnection, and information synchronization, based on the location object. The location object represents all location-specific information for the portable device and includes an information object including information management tasks that must be performed for a specific location for the portable device to connect to a remote network [Abstract].

But while Mastrianni discloses substantial features of the invention such as the connection manager of claim 3, he does not expressly disclose the manager wherein the advice window is displayed if a caps lock feature is active. The added feature is disclosed by Evans in a related feature.

Evans discloses as his invention methods and arrangements that automatically display error information during a logon process or other similar process. The method and arrangements automatically display error information associated with a user input field through the use of non-modal display mechanisms within a graphical interface unit. The method and arrangements monitor user input activities and automatically

stop displaying the error information upon subsequent user input. The methods and arrangements may also stop the display of the error information after a defined period of time has elapsed. A tip balloon is one type of a non-modal display mechanism that does require the user to respond and does not interfere graphically and/or operationally with the ongoing graphical user interface supported process [Abstract]. In particular, Evans teaches that a non-modal, error balloon 118 (window) is selectively displayed within a graphical user interface (GUI) display 100 on display 47 in an attempt to assist a user attempting to logon to computer 20. The user is told of the error from a previous password entry, and provided with a suggestion (advice) about retyping the password with the Caps Lock key off [col 3, L50-60].

It would thus be obvious to one of ordinary skill in the art at the time of the invention to combine and/or modify Mastrianni's invention with the added feature of the manager wherein the advice window is displayed if a caps lock feature is active, as disclosed by Evans, for the motivation of providing error information, in a non-modal manner, within a GUI computing environment [col 1, L10-5 & 61-67].

As per Claims 5 and 18, Mastrianni in view of Evans discloses the connection manager of claim 3, wherein the advice window is displayed if the entered text fails a criteria.

While Mastrianni discloses substantial features of the invention such as the connection manager of claim 3, he does not expressly disclose the manager wherein the advice window is displayed if the entered text fails a criteria. The added feature is disclosed by Evans in a related feature.

Evans discloses as his invention methods and arrangements that automatically display error information during a logon process or other similar process. The method and arrangements automatically display error information associated with a user input field through the use of non-modal display mechanisms within a graphical interface unit. The method and arrangements monitor user input activities and automatically stop displaying the error information upon subsequent user input. The methods and arrangements may also stop the display of the error information after a defined period of time has elapsed. A tip balloon is one type of a non-modal display mechanism that does require the user to respond and does not interfere graphically and/or operationally with the ongoing graphical user interface supported process [Abstract].

In particular, Evans that during a login process, a user will need to input their password in input field 110 and confirm the input by hitting ENTER on their keyboard 40, or by graphically selecting (e.g. clicking) "go" button [col 4, L21-24]. If the password is incorrect, then the authorizing program generates a corresponding error indicator or other like error data. *Corresponding Error Information 116* is then 'displayed', via error balloon 118 [col 4, L31-40]

It would thus be obvious to one of ordinary skill in the art at the time of the invention to combine and/or modify Mastrianni's invention with the added feature of the manager wherein the advice window is displayed if the entered text fails a criteria, as disclosed by Evans, for the motivation of providing error information, in a non-modal manner, within a GUI computing environment [col 1, L10-5 & 61-67].

As per Claims 6 and 19, Mastrianni in view of Evans discloses the connection manager of claim 1, wherein the form component is a button.

While Mastrianni discloses substantial features of the invention such as the connection manager of claim 3, he does not expressly disclose the manager wherein the form component is a button. The added feature is disclosed by Evans in a related feature.

Evans discloses as his invention methods and arrangements that automatically display error information during a logon process or other similar process. The method and arrangements automatically display error information associated with a user input field through the use of non-modal display mechanisms within a graphical interface unit. The method and arrangements monitor user input activities and automatically stop displaying the error information upon subsequent user input. The methods and

arrangements may also stop the display of the error information after a defined period of time has elapsed. A tip balloon is one type of a non-modal display mechanism that does require the user to respond and does not interfere graphically and/or operationally with the ongoing graphical user interface supported process [Abstract].

In particular, Evans states that during a login process, a user will need to input their password in input field 110 and confirm the input by hitting ENTER on their keyboard 40, or by graphically selecting (e.g. clicking) “go” button [col 4, L21-24]. If the password is incorrect, then the authorizing program generates a corresponding error indicator or other like error data. *Corresponding Error Information 116* is then ‘displayed’, via error balloon 118 [col 4, L31-40]

It would thus be obvious to one of ordinary skill in the art at the time of the invention to combine and/or modify Mastrianni’s invention with the added feature of the manager wherein the form component is a button, as disclosed by Evans, for the motivation of providing error information, in a non-modal manner, within a GUI computing environment [col 1, L10-5 & 61-67].

3. Claims 7, 8, 20, and 21 are rejected under 35 U.S.C. 103(a) as being unpatentable over Mastrianni in view of Evans et al (hereinafter Evans), U.S. Patent 6,799,286 and in further view of Friedman, U.S. Patent Publication US 2004/0148362 A1.

As per Claims 7 and 20, Mastrianni in view of Evans and in further view of Friedman discloses the connection manager of claim 1, wherein the advice window minimizes upon the expiration of a time period.

While the combination of Mastrianni and Evans discloses substantial features of the invention, such as the connection manager of claim 1 wherein a advice window is displayed if the CAPS LOCK feature is activated or if entered text fails a criteria, as well as the deactivation of the Balloon Error window 118 upon the expiration of a certain amount of time [col 4, L47-54], neither reference expressly discloses the connection manager wherein the advice window minimizes upon the expiration of a time period. The feature is taught by Friedman in a related endeavor.

Friedman discloses as his invention systems and methods for managing and aggregating media formats, and more particularly, to systems and methods that deliver functionality of many different media players via a single interface [0002]. The systems and methods of the invention can be made available to users on a subscription basis (e.g., via dial-up) [0009]. Friedman also discloses graphical user interface (GUI) 7 of a universal media player. The GUI incorporates visual controls such as *icons*, pull-down menus, pushbuttons, a cursor, and a mouse. Friedman teaches that GUI 7 can be displayed “full-screen”, and can function while reduced to some fraction of available screen area, or while completely *minimized* or “icon-sized” [0047-0048].

It would thus be obvious to one of ordinary skill in the art at the time of the invention to modify the combined invention of Mastrianni and Evans with the feature of the connection manager wherein the advice window minimizes upon the expiration of a time period, as disclosed by Friedman, for the motivation of remotely obtaining the most recent versions of media formats such that updates are provided via a single network interface between the client device and the remote server [Abstract] [0002].

As per Claims 8 and 21, Mastrianni in view of Evans and in further view of Friedman discloses the connection manager of claim 1, wherein the advice window minimizes to an icon.

While the combination of Mastrianni and Evans discloses substantial features of the invention, such as the connection manager of claim 1 wherein a advice window is displayed if the CAPS LOCK feature is activated or if entered text fails a criteria, as well as minimizing upon the expiration of a time period, neither reference expressly discloses the connection manager wherein the advice window minimizes to an icon. The feature is taught by Friedman in a related endeavor.

Friedman discloses as his invention systems and methods for managing and aggregating media formats, and more particularly, to systems and methods that deliver functionality of many different media players via a single interface [0002]. The systems

and methods of the invention can be made available to users on a subscription basis (e.g., via dial-up) [0009]. Friedman also discloses graphical user interface (GUI) 7 of a universal media player. The GUI incorporates visual controls such as *icons*, pull-down menus, pushbuttons, a cursor, and a mouse. Friedman teaches that GUI 7 can be displayed “full-screen”, and can function while reduced to some fraction of available screen area, or while completely minimized or “icon-sized” [0047-0048].

It would thus be obvious to one of ordinary skill in the art at the time of the invention to modify the combined invention of Mastrianni and Evans with the feature of the connection manager wherein the advice window minimizes to an icon, as disclosed by Friedman, for the motivation of remotely obtaining the most recent versions of media formats such that updates are provided via a single network interface between the client device and the remote server [Abstract] [0002].

4. Claims 9-13 and 25-32 are rejected under 35 U.S.C. 103(a) as being unpatentable over Mastrianni in view of Sunder et al (hereinafter Sunder), U.S. Patent Publication US 2005/0055371 A1.

As per Claim 9, Mastrianni in view of Sunder discloses the connection manager of claim 1, further comprising: a list of phone numbers retrievable from a memory device and associated with the service provider, each phone number in the list of phone numbers

having an associated priority number.

While Mastrianni discloses substantial features of the invention such as the connection manager of claim 1, he does not expressly disclose the manager further comprising: a list of phone numbers retrievable from a memory device and associated with the service provider, each phone number in the list of phone numbers having an associated priority number. The added feature is disclosed by Sunder in a related feature.

Sunder discloses as his invention a method and system for managing a network connection application (Connection Application 26 or "Dialer"). The method includes assigning a plurality of selection criteria to each connection point wherein each selection criteria bearing an associated selection weight. The connection points are then arranged in a prioritized order in a priority list used by the connection application to connect to any of the connection points (Points of Presence /POPs). The prioritized order is based on the selection criteria and associated selection weights. The prioritized list is then made available for use by the connection application [Abstract] [0030-0031] [0053] [0057] [Figs. 2-5].

It would thus be obvious to one of ordinary skill in the art at the time of the invention to combine and/or modify Mastrianni's invention with the added feature of the manager the manager further comprising: a list of phone numbers retrievable from a

memory device and associated with the service provider, each phone number in the list of phone numbers having an associated priority number, as disclosed by Sunder, for the motivation of providing a system for managing connection of a connection application, such as a Dialer, to one of a plurality of connection points [0001], to provide ISPs with the ability to offer Internet roaming solutions, especially to business customers [0003] and to prioritize network access points [0004].

As per Claim 10, Mastrianni in view of Sunder discloses the connection manager of claim 9, wherein the phone numbers in the list of phone numbers are sorted in accordance with the priority number and wherein the phone numbers in the order as sorted are sequentially used in attempts to connect to the service provider.

While Mastrianni discloses substantial features of the invention such as the connection manager of claim 9, he does not expressly disclose the manager wherein the phone numbers in the list of phone numbers are sorted in accordance with the priority number and wherein the phone numbers in the order as sorted are sequentially used in attempts to connect to the service provider. The added feature is disclosed by Sunder in a related feature.

Sunder discloses as his invention a method and system for managing a network connection application (Connection Application 26 or "Dialer"). The method includes

assigning a plurality of selection criteria to each connection point wherein each selection criteria bearing an associated selection weight. The connection points are then arranged in a prioritized order in a priority list used by the connection application to connect to any of the connection points (Points of Presence /POPs). The prioritized order is based on the selection criteria and associated selection weights. The prioritized list is then made available for use by the connection application [Abstract] [0030-0031] [0053] [0057] [Figs. 2-5]. With particular reference to Figures 4, 5, and 9 Sunder discloses the phone numbers of the plurality of access points sorted in accordance with a 'priority' order (POP selection criteria weights) [Figs. 4 & 9] and accessed sequentially in attempts to connect to the service provider [Fig. 4].

It would thus be obvious to one of ordinary skill in the art at the time of the invention to combine and/or modify Mastrianni's invention with the added feature of the manager the manager wherein the phone numbers in the list of phone numbers are sorted in accordance with the priority number and wherein the phone numbers in the order as sorted are sequentially used in attempts to connect to the service provider, as disclosed by Sunder, for the motivation of providing a system for managing connection of a connection application, such as a Dialer, to one of a plurality of connection points [0001], to provide ISPs with the ability to offer Internet roaming solutions, especially to business customers [0003] and to prioritize network access points [0004].

As per Claim 11, Mastrianni (in view of Sunder) discloses the connection manager of

claim 9, further comprising: an update tool configured to interact with the service provider to manipulate the list of phone numbers [Figs. 7 & 8].

As per Claim 12, Mastrianni in view of Sunder discloses the connection manager of claim 11, wherein phone numbers in the list of phone numbers are edited [Figs. 7 & 8] [Abstract].

As per Claim 13, Mastrianni in view of Sunder discloses the connection manager of claim 11, wherein priority numbers associated with the list of phone numbers are edited using the update tool [Figs. 7 & 8] [Abstract].

As per Claim 22, Mastrianni in view of Sunder discloses the method of claim 14, further comprising: sorting a list of phone numbers to produce a priority sorted list, each phone number in the list of phone numbers associated with an associated priority number, wherein the sorting is conducted in accordance with the priority numbers.

While Mastrianni discloses substantial features of the invention such as the connection manager of claim 1, he does not expressly disclose the manager further comprising: sorting a list of phone numbers to produce a priority sorted list, each phone number in the list of phone numbers associated with an associated priority number, wherein the sorting is conducted in accordance with the priority numbers. The added feature is disclosed by Sunder in a related feature.

Sunder discloses as his invention a method and system for managing a network connection application (Connection Application 26 or "Dialer"). The method includes assigning a plurality of selection criteria to each connection point wherein each selection criteria bearing an associated selection weight. The connection points are then arranged in a prioritized order in a priority list used by the connection application to connect to any of the connection points (Points of Presence /POPs). The prioritized order is based on the selection criteria and associated selection weights. The prioritized list is then made available for use by the connection application [Abstract] [0030-0031] [0053] [0057] [Figs. 2-5].

It would thus be obvious to one of ordinary skill in the art at the time of the invention to combine and/or modify Mastrianni's invention with the added feature of the manager further comprising sorting a list of phone numbers to produce a priority sorted list, each phone number in the list of phone numbers associated with an associated priority number, wherein the sorting is conducted in accordance with the priority numbers, as disclosed by Sunder, for the motivation of providing a system for managing connection of a connection application, such as a Dialer, to one of a plurality of connection points [0001], to provide ISPs with the ability to offer Internet roaming solutions, especially to business customers [0003] and to prioritize network access points [0004].

As per Claim 23, Mastrianni in view of Sunder discloses the method of claim 22, further comprising directing the dialer to dial a phone number from the priority sorted list.

While Mastrianni discloses substantial features of the invention such as the connection manager of claim 1, he does not expressly disclose the manager further comprising directing the dialer to dial a phone number from the priority sorted list. The added feature is disclosed by Sunder in a related feature.

Sunder discloses as his invention a method and system for managing a network connection application (Connection Application 26 or "Dialer"). The method includes assigning a plurality of selection criteria to each connection point wherein each selection criteria bearing an associated selection weight. The connection points are then arranged in a prioritized order in a priority list used by the connection application to connect to any of the connection points (Points of Presence /POPs). The prioritized order is based on the selection criteria and associated selection weights. The prioritized list is then made available for use by the connection application [Abstract] [0030-0031] [0053] [0057] [Figs. 2-5]. Sunder expressly discloses the added feature of the manager further comprising directing the dialer (26) to dial a phone number from the priority sorted list [Fig. 4].

It would thus be obvious to one of ordinary skill in the art at the time of the invention to combine and/or modify Mastrianni's invention with the added feature of the manager further comprising directing the dialer to dial a phone number from the priority sorted list, as disclosed by Sunder, for the motivation of providing a system for managing connection of a connection application, such as a Dialer, to one of a plurality of connection points [0001], to provide ISPs with the ability to offer Internet roaming solutions, especially to business customers [0003] and to prioritize network access points [0004].

As per Claim 24, Mastrianni (in view of Sunder) discloses the method of claim 22, further comprising: activating an update tool configured to communicate with the service provider for the purpose of manipulating the list of phone numbers [Fig. 8].

As per Claims 25 and 30, Mastrianni in view of Sunder discloses a connection manager (Connection Manager) [Figs. 3 & 4] comprising:

- a dialer (Dialer) [Fig. 7 & 8] to interact with a modem [Fig. 5] to provide a connection to a service provider;
- an error handling component configured to apply diagnostic logic *to an error associated with the dialer;*
- an error handling user interface configured to interact with a user; and

an error handling message proxy configured to provide communication between the error handling component and the error handling user interface.

While Mastrianni discloses substantial features of the invention such as the connection manager and dialer of claim 1, the dialer interacting with a modem to provide a connection to a service provider, he does not expressly disclose the manager further comprising an error handling component configured to apply diagnostic logic to *an error associated with the dialer*; an error handling user interface configured to interact with a user; and an error handling message proxy configured to provide communication between the error handling component and the error handling user interface. The added features are disclosed by Sunder in a related endeavor.

Sunder discloses as his invention a method and system for managing a network connection application (Connection Application 26 or "Dialer"). The method includes assigning a plurality of selection criteria to each connection point wherein each selection criteria bearing an associated selection weight. The connection points are then arranged in a prioritized order in a priority list used by the connection application to connect to any of the connection points (Points of Presence /POPs). The prioritized order is based on the selection criteria and associated selection weights. The prioritized list is then made available for use by the connection application [Abstract] [0030-0031] [0053] [0057] [Figs. 2-5]. In particular, Sunder discloses the added features of the manager and dialer further comprising an error handling component (SQM Process Tool

86 / SQM Agent 28) [0094-0099] configured to apply diagnostic logic *to an error associated with the dialer* (Error Codes) [0099-0110]; an error handling user interface configured to interact with a user (GUI 32); and an error handling message proxy (Server 35) [Fig.3] configured to provide communication between the error handling component and the error handling user interface [Figs. 3-7].

It would thus be obvious to one of ordinary skill in the art at the time of the invention to combine and/or modify Mastrianni's invention with the added feature of the manager further comprising an error handling component configured to apply diagnostic logic *to an error associated with the dialer*; an error handling user interface configured to interact with a user; and an error handling message proxy configured to provide communication between the error handling component and the error handling user interface., as disclosed by Sunder, for the motivation of providing a system for managing connection of a connection application, such as a Dialer, to one of a plurality of connection points [0001], to provide ISPs with the ability to offer Internet roaming solutions, especially to business customers [0003] and to prioritize network access points [0004].

Claim 30 recites the same limitation as Claim 25, except for the added limitation of performing a parameter test using the error handling component in response to a user input associated with the error handling user interface, also disclosed by Sunder (e.g. collecting POPs performance data or 'parameters') [0098-0110], and is thus

rejected on the same basis.

As per Claim 26, Mastrianni in view of Sunder discloses the connection manager of claim 25, wherein the error handling component (SQM Process Tool 86 / SQM Agent 28) [0094-0099] directs the error handling user interface (GUI 32) to display a user query (e.g. message) in response to detecting the error [0099-0112].

While Mastrianni discloses substantial features of the invention such as the connection manager and dialer of claim 1, the dialer interacting with a modem to provide a connection to a service provider, he does not expressly disclose the manager further comprising wherein the error handling component directs the error handling user interface to display a user query in response to detecting the error. The added features are disclosed by Sunder in a related endeavor.

Sunder discloses as his invention a method and system for managing a network connection application (Connection Application 26 or "Dialer"). The method includes assigning a plurality of selection criteria to each connection point wherein each selection criteria bearing an associated selection weight. The connection points are then arranged in a prioritized order in a priority list used by the connection application to connect to any of the connection points (Points of Presence /POPs). The prioritized order is based on the selection criteria and associated selection weights. The prioritized

list is then made available for use by the connection application [Abstract] [0030-0031] [0053] [0057] [Figs. 2-5]. In particular, Sunder discloses the added features of the manager wherein the error handling component (SQM Process Tool 86 / SQM Agent 28) [0094-0099] directs the error handling user interface (GUI 32) to display a user query (e.g. message / Error Codes returned to the user) in response to detecting the error [0099-0112].

It would thus be obvious to one of ordinary skill in the art at the time of the invention to combine and/or modify Mastrianni's invention with the added feature of the manager wherein the error handling component directs the error handling user interface to display a user query in response to detecting the error, as disclosed by Sunder, for the motivation of providing a system for managing connection of a connection application, such as a Dialer, to one of a plurality of connection points [0001], to provide ISPs with the ability to offer Internet roaming solutions, especially to business customers [0003] and to prioritize network access points [0004].

As per Claim 27, Mastrianni in view of Sunder discloses the connection manager of claim 25, wherein the error handling component performs a parameter test in response to a user action associated with the error handling user interface.

While Mastrianni discloses substantial features of the invention such as the connection manager and dialer of claim 1, the dialer interacting with a modem to

provide a connection to a service provider, he does not expressly disclose the manager wherein the error handling component performs a parameter test in response to a user action associated with the error handling user interface. The added features are disclosed by Sunder in a related endeavor.

Sunder discloses as his invention a method and system for managing a network connection application (Connection Application 26 or "Dialer"). The method includes assigning a plurality of selection criteria to each connection point wherein each selection criteria bearing an associated selection weight. The connection points are then arranged in a prioritized order in a priority list used by the connection application to connect to any of the connection points (Points of Presence /POPs). The prioritized order is based on the selection criteria and associated selection weights. The prioritized list is then made available for use by the connection application [Abstract] [0030-0031] [0053] [0057] [Figs. 2-5]. In particular, Sunder discloses the added features of the manager wherein the error handling component performs a parameter test in response to a user action associated with the error handling user interface (e.g. collecting POPs performance data or 'parameters') [0098-0110].

It would thus be obvious to one of ordinary skill in the art at the time of the invention to combine and/or modify Mastrianni's invention with the added feature of the manager wherein the error handling component performs a parameter test in response to a user action associated with the error handling user interface, as disclosed by

Sunder, for the motivation of providing a system for managing connection of a connection application, such as a Dialer, to one of a plurality of connection points [0001], to provide ISPs with the ability to offer Internet roaming solutions, especially to business customers [0003] and to prioritize network access points [0004].

As per Claims 28 and 31 Mastrianni in view of Sunder discloses 28 and 31. The connection manager of claim 25, wherein the error handling component *changes a parameter value* (e.g. POPs priority / associated weight) in response to a user action (connection /reconnection attempt with one or more prioritized POPs) associated with the error handling user interface (GUI 32) [0112] [Fig. 7].

While Mastrianni discloses substantial features of the invention such as the connection manager and dialer of claim 1, the dialer interacting with a modem to provide a connection to a service provider, he does not expressly disclose the manager wherein the error handling component *changes a parameter value* in response to a user action associated with the error handling user interface. The added features are disclosed by Sunder in a related endeavor.

Sunder discloses as his invention a method and system for managing a network connection application (Connection Application 26 or “Dialer”). The method includes assigning a plurality of selection criteria to each connection point wherein each selection

criteria bearing an associated selection weight. The connection points are then arranged in a prioritized order in a priority list used by the connection application to connect to any of the connection points (Points of Presence /POPs). The prioritized order is based on the selection criteria and associated selection weights. The prioritized list is then made available for use by the connection application [Abstract] [0030-0031] [0053] [0057] [Figs. 2-5]. In particular, Sunder discloses the added features of the manager wherein the error handling component *changes a parameter value* (e.g. POPs priority / associated weight) in response to a user action (connection /reconnection attempt with one or more prioritized POPs) associated with the error handling user interface (GUI 32) [0112] [Fig. 7].

It would thus be obvious to one of ordinary skill in the art at the time of the invention to combine and/or modify Mastrianni's invention with the added feature of the manager wherein the error handling component *changes a parameter value* in response to a user action associated with the error handling user interface, for the motivation of providing a system for managing connection of a connection application, such as a Dialer, to one of a plurality of connection points [0001], to provide ISPs with the ability to offer Internet roaming solutions, especially to business customers [0003] and to prioritize network access points [0004].

Claim 31 recites the same limitation as Claim 28 and is thus rejected on the same basis.

As per Claim 29 and 32, Mastrianni in view of Sunder discloses the connection manager of claim 25, wherein the *error* is selected from a group consisting of an *authentication failure, a modem port availability failure, a port disconnection failure, a server response error, a line busy error, a no answer error, a dial tone failure*.

While Mastrianni discloses substantial features of the invention such as the connection manager and dialer of claim 1, the dialer interacting with a modem to provide a connection to a service provider, he does not expressly disclose the manager wherein the *error* is selected from a group consisting of an *authentication failure, a modem port availability failure, a port disconnection failure, a server response error, a line busy error, a no answer error, a dial tone failure*. The added features are disclosed by Sunder in a related endeavor.

Sunder discloses as his invention a method and system for managing a network connection application (Connection Application 26 or “Dialer”). The method includes assigning a plurality of selection criteria to each connection point wherein each selection criteria bearing an associated selection weight. The connection points are then arranged in a prioritized order in a priority list used by the connection application to connect to any of the connection points (Points of Presence /POPs). The prioritized order is based on the selection criteria and associated selection weights. The prioritized

list is then made available for use by the connection application [Abstract] [0030-0031] [0053] [0057] [Figs. 2-5]. In particular, Sunder discloses the added features of the manager wherein the *error* is selected from a group consisting of an *authentication failure, a modem port availability failure, a port disconnection failure, a server response error, a line busy error, a no answer error, a dial tone failure* [0099-0110].

It would thus be obvious to one of ordinary skill in the art at the time of the invention to combine and/or modify Mastrianni's invention with the added feature of the manager wherein the *error* is selected from a group consisting of an *authentication failure, a modem port availability failure, a port disconnection failure, a server response error, a line busy error, a no answer error, a dial tone failure*, for the motivation of providing a system for managing connection of a connection application, such as a Dialer, to one of a plurality of connection points [0001], to provide ISPs with the ability to offer Internet roaming solutions, especially to business customers [0003] and to prioritize network access points [0004].

Claim 32 recites the same limitation as Claim 29 and is thus rejected on the same basis.

Conclusion

1. The Examiner has cited particular columns and line numbers in the references applied to the claims above for the convenience of the applicant. Although the specified citations are representative of the teachings of the art and are applied to specific limitations within the individual claim, other passages and figures may apply as well. It is respectfully requested from the applicant in preparing responses, to fully consider the references in entirety as potentially teaching all or part of the claimed invention, as well as the context of the passage as taught by the prior art or disclosed by the Examiner.
2. The prior art made of record and not relied upon is considered pertinent to applicant's disclosure:
 - Emerson Patent Pub No.: US 2004/0036679 A1
Computer System Providing A Visual Indication when Typing in Caps Lock Mode
3. Any inquiry concerning this communication or earlier communications from the examiner should be directed to Glenford Madamba whose telephone number is 571-272-7989. The examiner can normally be reached on M-F 8:30-5:00.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Zarni Maung can be reached on 571-272-3939. The fax phone number for the organization where this application or proceeding is assigned is 703-872-9306.

Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see <http://pair-direct.uspto.gov>. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free).

Glenford Madamba
Examiner
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